

Tokkan-FX

Tokkan-FX Terms and conditions, the easy version.

Please read all the terms & conditions before signing our agreement.

1. Our loudspeaker systems are capable of producing very high sound pressure levels. High volume may be necessary to match on-stage instruments, or to project adequate levels to distant points in a large arena. Anyone using or operating our equipment may set levels that exceed HSE guidelines of 107dBA (either locally, or throughout the arena). The risk of feedback - also a cause of high sound pressure levels - is inherent in monitor systems. Repeated exposure can have a cumulative effect. It is your responsibility to ensure that anyone who may be affected takes any necessary steps to protect their own hearing (whether by limiting exposure time, staying at a greater distance from loudspeakers, using ear-plugs or defenders, or by employing some combination of these or other appropriate measures). You may therefore wish to ensure that warning notices are displayed, hearing protection is issued, or safety barriers are erected. You expressly agree to indemnify Tokkan-FX for all costs and claims arising from loudspeaker output levels.

Tokkan-FX will aim for an average of 95dBA at the sound desk.

2. Please tell us about any problems as soon as possible to save disappointing yourselves or the next hirer.

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Tokkan-FX Terms and conditions, the easy version (cont).

3. It is your responsibility to ensure provision of a safe 230 volt (+10%/-6%) 50Hz AC power supply, provided from standard 13-amp sockets (or, by prior arrangement, 16-amp, 32-amp or 63-amp single-phase 230V Ceeform sockets). Where portable generators are used, these must be regulated and adequately grounded.

4. If you break it we will charge you for fixing it or if not possible to repair a replacement.

5. If equipment is lost or stolen whilst on hire to you we will charge you for a replacement.

6. Any abuse of Tokkan-FX personnel will not be tolerated, Tokkan-FX promotes and supports diversity in the workplace.

7. At Tokkan-FX we aim to provide a courteous and professional service. If there is a problem please call on 07964496490 to discuss.

8. Tokkan-FX run a continuous PAT testing check on all equipment, please let us know 1 month in advance if you need a PAT testing certificate.

Good luck with your event, please talk to us if you need support or advice.

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Tokkan-FX Payment Policy:

- Tokkan-FX appreciates your business and trusts that the products we have supplied to you meet your expectations. As part of our standard terms and conditions of sale, we require payment of all invoices within 7 days from the date of the invoice.
- We understand that unforeseen circumstances may arise, and we are willing to work with you to find a solution if you are unable to pay within this timeframe. However, please note that if payment is not received within 7 days, we reserve the right to take the following actions
- We will initiate collection proceedings against you and pursue all legal remedies available to us, including but not limited to legal action to recover the amount owed.
- We will also enforce our retention of title clause, which means that we will retain ownership of the products until payment is made in full. We reserve the right to reclaim the goods, either by taking possession of them or through a court order, in the event of non-payment
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- Please note that any costs associated with the recovery of goods and legal action will be pursued and added to the amount owed.

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Tokkan-FX Payment Policy (cont):

- We value our relationship with you and hope that we can resolve any payment issues promptly. However, we must emphasize that we take non-payment very seriously and will take all necessary steps to protect our business interests.

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Tokkan-FX Cancellation Policy:

1. Cancellation by the Client:
 - a. If the client cancels the booking more than 30 days before the agreed-upon start time, the client will receive a full refund of any deposit or payment made.
 - b. If the client cancels the booking between 14-30 days before the agreed-upon start time, the client will be charged 50% of the total hire fee.
 - c. If the client cancels the booking less than 14 days before the agreed-upon start time, the client will be charged 100% of the total hire fee.
2. Cancellation by the P.A. Hire Company:
 - Should Tokkan-FX need to cancel the booking due to circumstances beyond their control (e.g. equipment failure, illness of staff), the client will be refunded in full for any deposit or payment made.
 - b. If Tokkan-FX needs to cancel the booking due to the fault of the client (e.g. not providing access to the venue), the client will be charged 50% of the total hire fee.
3. Amendments to Booking:
 - a. Any amendments to the booking made within 72 hours of the agreed-upon start time may result in additional charges.

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Tokkan-FX Cancellation Policy: *cont.*

Refunds: Refunds will only be made in accordance with the terms of this cancellation policy.

4. Payment: Payment is due in full upon receipt of our invoice unless otherwise agreed in writing.
5. Force Majeure: The P.A. Hire Company will not be liable for any failure or delay in performing its obligations under this agreement due to events beyond its reasonable control.

By booking with the Tokkan-FX, the client acknowledges and agrees to the terms of this cancellation policy.

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Tokkan-FX Hire agreement.

Please sign, date and print your name below to accept our terms and conditions.

Organisation:

Name:

Signed

Date:

Email: